

RegenWave Men's Wellness

Privacy Policy

How We Protect Your Personal Information

Effective date: September 17, 2026

RegenWave Men's Wellness ("RegenWave", "we", "us" or "our") respects your privacy and is committed to protecting personal information entrusted to us. This Privacy Policy describes how we collect, use, disclose, safeguard and manage personal information when you contact us, use our website, request an assessment, submit an online inquiry, or receive services from us.

1. Information We May Collect

Depending on how you interact with us, we may collect information such as your name, telephone number, email address, appointment or inquiry details, and other information you voluntarily provide. When you become a patient or provide health information for assessment or care, we may also collect personal health information that is reasonably necessary for the services being provided. We aim to collect only the information reasonably necessary for the identified purpose.

2. How We Use Information

We may use personal information to respond to inquiries; contact you about an assessment or appointment; schedule and administer services; communicate information you request; maintain appropriate business and clinical records; process payments and invoices where applicable; improve our services and website; protect the security and integrity of our systems; and comply with applicable legal, regulatory and professional obligations.

3. Consent

We seek consent for the collection, use and disclosure of personal information as required by applicable law. Consent may be express or implied depending on the circumstances and the sensitivity of the information. Where permitted, you may withdraw consent for future collection, use or disclosure, subject to legal, clinical, contractual or record-retention requirements. Withdrawing consent may affect our ability to provide certain services.

4. Online Inquiries and Advertising Lead Forms

If you submit your contact information through our website or an advertising platform, including a Google-hosted lead form, we may receive the information you choose to provide, such as your name, phone number and email address. We use this information to respond to your request and contact you about the assessment or service you asked about. Submitting an inquiry does not create a clinician-patient relationship and is not intended for emergencies. Please avoid submitting unnecessary sensitive medical information through advertising lead forms.

5. Service Providers and Disclosure

We may use service providers to support functions such as website hosting, appointment scheduling, communications, advertising, analytics, payment processing or information technology. These providers may process information on our behalf only as necessary to provide their services and subject to applicable privacy and security obligations. We do not disclose personal health information except with consent or as otherwise permitted or required by law. We do not sell personal health information.

6. Safeguards

We use reasonable administrative, technical and physical safeguards appropriate to the sensitivity of the information to protect against loss, theft, unauthorized access, use, disclosure, copying, modification or disposal. No electronic system or method of transmission can be guaranteed to be completely secure.

7. Retention and Disposal

We retain personal information only for as long as reasonably necessary for the purposes for which it was collected and to meet applicable legal, regulatory, professional, accounting and record-retention requirements. Information is securely disposed of or de-identified when appropriate.

8. Access and Correction

Subject to applicable law and limited exceptions, you may request access to personal information or personal health information held about you and may request correction of information you believe is inaccurate or incomplete. We may need to verify your identity before processing a request.

9. Website, Cookies and Analytics

Our website and service providers may use cookies, logs or similar technologies to operate the site, understand website traffic, measure advertising performance and improve user experience. Information collected automatically may include device, browser and interaction information. Where required, these technologies are used in accordance with applicable consent and privacy requirements.

10. Privacy Questions and Complaints

Questions, access or correction requests, consent concerns, or privacy complaints may be directed to RegenWave Men's Wellness using the contact information below. We will review privacy concerns and respond as appropriate. Individuals may also have the right to contact the Information and Privacy Commissioner of Ontario regarding matters within its jurisdiction.

11. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, services or legal requirements. The current version will be made available through our website, with the effective date shown above.

Privacy Contact

RegenWave Men's Wellness
125 Bell Farm Rd., Suite 005
Barrie, Ontario L4M 6L2, Canada
Phone: 705-816-4791
Email: regenwave@outlook.com

This document is intended as a practical public privacy statement and should be reviewed periodically to ensure it accurately reflects RegenWave's actual information practices and applicable legal or professional requirements.